

GENERAL TERMS AND CONDITIONS OF THE RENTAL CONTRACT

THESE GENERAL TERMS AND CONDITIONS ARE AN INTEGRAL PART OF THE “RENTAL CONTRACT” BETWEEN THE LESSOR, AND THE RENTER

1. LESSOR'S OBLIGATIONS AND RIGHTS

1.1 Sicily By Car-Autoeuropa Sh.p.k. – herein referred to as “the Lessor” – releases to the lessee – herein referred to as “the Renter” or “Client” – the vehicle with a full tank of fuel (any conditions otherwise will be clearly registered on the corresponding “check-out” list and on the rental contract sheet).

The Renter will have to leave a deposit for the fuel at the beginning of the rental. To rent the vehicle, the minimum age required is 23 years old and the maximum is 80 years old. It is possible to rent vehicles belonging to the groups A/A2/B/C/D/S even if the driver's age is of minimum 21 years old exclusively provided that the relevant “young driver” supplement (whose amount is reported on page 1 of the rental contract) has been paid for. The details and the requirements concerning the ages and the driving license are also reported on the website www.sicilybycar.al. In any case, both the main driver and any other person authorised to drive the rented vehicle must be identified and qualified as per the Lessor's requirements. The Lessor retains the right not to proceed with the rental contract its own discretion and unappealable opinion. The vehicle is delivered in perfect working order, with all the declared accessories and the documents required by law and for normal use (the emergency triangle; the usual tools; fluorescent security waistcoat; a spare tyre; any other accessories reported on page 1 of the rental contract sheet; car documents, which must always be left inside the vehicle; insurance certificate and coupon;). Unless otherwise declared by the Renter at the beginning of the rental, it shall be assumed that the vehicle is equipped with all above accessories and documents and that it is in perfect working order and suitable for use. The Renter, however, has the right to prove the existence of any hidden defects at the time of delivery and / or defects occurring during the rental period he cannot be deemed liable for. The Renter has the duty to communicate to the Lessor the discovery of the aforementioned defects with immediacy.

1.2 If the Renter, in case of accident and/or theft and/or fire and/or breakdown of the vehicle, occurred within the territory of Albania asks for a replacement vehicle, the Lessor may retain the right not to grant such request and not to proceed further in the execution of the contract, it being assumed the default of the counterparty to the duty of care and careful use of the vehicle. Where this right is applied, the Lessor gives up to the right of being paid for the rental cost by the Lessor for the remaining non-used rental period stated by the rental contract. No replacement vehicle will be offered in case of accident and/or theft and/or fire and/or breakdown of the vehicle occurred outside the territory of Albania.

1.3 The Lessor agrees to reimburse the Renter for the repair costs incurred to the rented vehicle upon presentation of a regular invoice addressed to Sicily By Car-Autoeuropa Sh.p.k. In case of repair costs higher than € 51,65 (VAT excluded), the Renter must obtain prior authorisation from Sicily By Car-Autoeuropa Sh.p.k. The repair costs will be refunded only if the breakdown and/or damages are not caused by the Renter. In case of breakdown, the vehicle must be returned by the Renter at any locations of the Lessor's network, which will replace it with no further expenses and subject to availability and to the Lessor's unappealable opinion not to grant the replacement vehicle. Where this right is applied, the

Lessor gives up to the right of being paid for the rental cost by the Lessor for the remaining non-used rental period stated by the rental contract. The 9 seaters minivan will be replaced with a similar vehicle or with 2 cars. The Lessor guarantees that the "Civil Responsibility" of the Renter (and/or other persons whose name is reported on the rental contract sheet as authorised to drive the vehicle) is covered by a standard insurance policy with a maximum cover of € 140.000,00 (or the equivalent amount in other currencies) covering damage to persons, items and animals.

2 RENTER'S OBLIGATIONS AND RIGHTS

2.1 The Renter is responsible with regards to the vehicle until the rental contract sheet is closed even if the check in is not made in his presence. If the vehicle is returned when the office is closed, the Renter is held responsible to pay for the rental cost until the Lessor's desk staff has collected the vehicle. Any damages found on the vehicle will be charged exclusively to the Renter.

2.2 The Renter shall: a) pay for the price of the rental, for the penalty clauses and for the supplements in case of subscription of the optional clauses as per the article 2.4;

b) drive the vehicle with diligence, keep it and its accessories and/or documents safe, in compliance with the applicable laws in force in Italy and in the countries where the vehicle is allowed to be driven. If the vehicle is returned without any of the accessories listed in the above article 1.1, the Renter is obliged to pay for them as per the delayed charge clause on the rental contract. The same obligation is valid in case the car documents, the insurance coupon, the keys, the plate and/or the plates are stolen and/or lost and/or damaged; c) return the vehicle with a full tank or with the same level of fuel as upon pick up. Not complying with this obligation, the Renter authorises and agrees that the Lessor charges him for an extra cost concerning the refuelling service, whose fee is reported on the rental contract sheet signed by the Renter (in compliance with what is reported on the internet web site www.sicilybycar.al, together with the fuel cost. Moreover, the Renter must be very careful about the type of fuel he fills the tank with (unleaded fuel or diesel) as, in case of inflow of the wrong type of petrol being not suitable for the engine of the vehicle and/or in case of inflow of impure or dirty fuel, the Renter is deemed to be the only responsible for any damage occurred and for any expenses due to the retrieval of the vehicle and he is obliged to pay for them even if he has subscribed for the "Car Protection Plus", the "Pai Plus" or the "Super Gold Protection" clauses as per the article 2.4 ; d) ensure the proper keep-up of the vehicle, the greasing, the check of the level of all lubricants and brake fluid;

be financially responsible for the payments of all fines; if not paid during the rental period, Client authorizes the Lessor to charge the relevant cost on his financial credit card plus an amount of € 10,00 as handling fee and postal fee; f) hold Lessor free from any claims by third parties arising out of damage to any property left stored or transported in and/or upon the vehicle; g) not to allow any pet on board of the vehicle, except guide dogs; h) the Renter acknowledges he has no ownership of the vehicle and that he may not sell it or use it as security of pledge. In compliance with the rules of international financial circuits (Credit Card Companies), and except as stated by the Articles. 2.4 and 4.1 in terms of attribution of responsibility, all costs not known at the time of delivery of the vehicle but found after return of the car (so-called "Delayed Charge") are charged to the Renter. The acceptance of the "Delayed Charge" is expressly stated on the rental contract and signed by the Renter. The following costs fall within the "Delayed Charge": fines, parking tickets tolls, fuel, damages to the vehicle, tow truck service, loss and / or damage and / or theft of all the accessories of the vehicle, loss and / or damage and / or theft of insurance certificate, of the car keys and / or of the plates.

2.3 Renter shall not either use and/or drive the vehicle and/or allow it to be used or driven: a) in Countries other than Albania territory, Croatia, Greece, Macedonia, Bosnia & Herzegovina, Montenegro e Kosovo. (as stated on the internet website www.sicilybycar.al as well). In any case to drive outside Albania territories a prior written authorization is required.

In this case the Client must request the authorization to the Lessor 3 working days prior the pick-up date. Driving the vehicle in a foreign Country other than those listed above makes ineffective all insurances as well as the "Car Protection Plus", the "Pai Plus" and the "Super Gold Protection" clauses terms and entitles the Lessor to charge the Renter, by way of compensation, for all costs and expenses which may be incurred for not complying to the rental obligations; b) for the transportation of people and/or goods for which any annuity has been charged or granted; c) for competitions and/or races; d) at excessive speed; e) for any illegal purpose; f) by any person whose name is not reported on page 1 of the rental contract) by any person who has given the Lessor a false name, age, address, place and date of return of the vehicle at the end of the rental; h) to propel and/or push and/or tow any movable thing; i) off road and/or on any unpaved road. The Renter is obliged to stick to the regulations noted in the Street Code. All vehicles are delivered without antifreeze additive.

In the presence of environmental or climatic conditions that require the use (for e.g. driving in mountains or cold temperatures) the addition of that additive must be done at the expense of the customer. In any case, the Renter shall indemnify the Lessor for any damages arising from any freezing of the fuel and reimburse the Lessor all expenses incurred to recover the vehicle except in the case the Renter can demonstrate not to be liable. The Renter undertakes to use the snow chains where it is stated by law.

2.4 The Renter undertakes to indemnify the Lessor for any damage, for any reason occurred to the vehicle, unless he can prove that the damage happened for reasons not attributable to the Renter himself. The damages will be verified and quantified sticking to the "SBC Damages Table" and the criteria as per the relevant Explanatory Sheet. Both documents, which form integral part of these general contract conditions, can be consulted on the website www.sicilybycar.al and a hard copy will be given to the Renter when entering into the rental contract. The amounts displayed on the "SBC Damages Table" are determined on the basis of the Car Manufacturers' price list and also include the labor costs consumer products, garbage disposal and technical non-use of the vehicle relating to the time necessary for the repair and the spare parts retrieval. Only the damages not displayed on the "SBC Damages Table" will be quantified by specific damage report on the basis of the Car Manufacturers' Price List, also considering the labor costs, consumer products, garbage disposal and technical non-use of the vehicle. In case of damage or theft (total or partial) occurred to the rented vehicle, client will be liable to pay the amount of 45 € +VAT for the related additional service. Upon signature of the rental contract, the Renter is obliged to leave, by credit card, a deposit whose amount is reported on the individual rental contract (and even on the internet website www.sicilybycar.al) and submitted to the reading of the Renter prior to subscription. The amount will be given back to the Renter if, upon end of the contractual relationship, the vehicle is returned undamaged and complete with all parts and accessories.

For any damage on the vehicle, its parts or accessories, attributable to whatsoever circumstances, including (without limitation and without exclusion of other events) the assumptions of the accident - with or without collision with other vehicles – as well as of theft or fire, whether total or partial, the Lessor is entitled to charge definitively on the Renter's credit card an amount of money equal to the extent of the damage occurred. However, it is agreed that this charge shall not exceed the maximum values (i.e. penalties) specified on the individual rental contract-respectively with reference to the case of damage to the vehicle (CDW penalty) and that of theft and / or fire (TLW penalty) - in accordance with the tables displayed on the website www.sicilybycar.al and submitted to the reading of the Renter prior to subscription. The limitation of compensation within the above limits referring to the CDW and TLW penalties is effective only if the harmful event is not due to malice (willful misconduct) or gross negligence of the Customer, and in any case provided that the damage does not pertain to one of the following parts of the rented vehicle: 1) all glasswork; 2) wheels; 3) the underside; 4) the roof or hood (if convertible), 5) mechanical parts, 6) door locks; 7) upholstery, 8) internal parts in general; 9) all vehicle accessories; 10) car documents (including the insurance certificate); 11) car keys, plates, triangle, safety kit, high visibility vest. The Renter may further limit his liability by signing the optional "Car Protection Plus" clause, whose cost is payable when entering the rental contract and is reported on the same- according to the tables published on the website www.sicilybycar.al - and subject to the reading of the Renter prior to subscription. As a result of the "Car Protection Plus" clause provisions, the Renter is exempt from payment of the above penalties. It is also agreed that for commercial vehicles, the subscription of the "Car Protection Plus" clause does not free the Renter totally from his liability for the event in its entirety but the Renter is still liable for a residual amount of the penalty chargeable as per the rental contract terms - according to the tables published on the website www.autoeuropa.al - and submitted to the reading of the Renter prior to subscription. The elimination of the CDW and TLW penalties as per the "Car Protection Plus" clause is effective provided that no damages occur to the following items and parts of the rented vehicle: 1) all glasswork; 2) wheels; 3) the underside; 4) the roof or hood (if convertible); 5) mechanical parts; 6) door locks; 7) upholstery; 8) internal parts in general; 9) all vehicle accessories; 10) car documents (including the insurance certificate); 11) car keys, plates, triangle, safety kit, high visibility vest. Alternatively, or together with to the "Car Protection Plus" clause, the Renter can also sign for the optional "Pai Plus" clause, whose cost is payable when entering the rental contract and is reported on the same- according to the tables published on the website www.autoeuropa.al - and subject to the reading of the Renter prior to subscription. As a result of the "Pai Plus" clause, the Renter is exempted from compensation due in case of damage caused to the following parts of the vehicle: all glasswork, wheels, underside, roof or hood. In addition, the subscription of the optional "Pai Plus" clause provides coverage for the driver's risks and ancillary risks, as reported on the following summary chart.

Warranty UP TO 65 YEARS	Amount in €	Franchise - Duration	
Death or permanent disability	€ 100.000,00	Not applicable	
RSC (reimbursement of care expenses)	Up to € 1.000,00	Franchise	€ 50,00
IR (hospitalization indemnity) Franchise	Up to € 5.000,00		Maximum for 4 weeks. Anyway up to € 5.000,00
		Duration	

Included in the here above maximum rate:		Sub-limit
Reimbursement of travel expenses of the insured party for his sanitary return		Up to € 7.000,00
Reimbursement of expenses for the transportation of the insured party's corpse		€ 3.000,00
MAXIMUM COMPENSATION		€ 100.000,00
100.000,00		

b)			
Warranty from 66 years to 75 years	Amount in €	Franchise - Duration	
Death or permanent disability	€ 50.000,00	Not applicable	
RSC (reimbursement of care expenses)	Up to € 1.000,00	Franchise	€ 50,00
IR (hospitalization indemnity)	Up to € 5.000,00	Franchise	Maximum for 4 weeks. Anyway up to € 5.000,00
		Duration	
Included in the here above maximum rate:		Sub-limit	
Reimbursement of travel expenses of the insured party for his sanitary return		Up to € 7.000,00	
Reimbursement of expenses for the transportation of the insured party's corpse		€ 3.000,00	
MAXIMUM COMPENSATION		50.000,00	
50.000,00			

Whenever the customer asks for a more complete coverage as an alternative to the subscription of both "Car Protection Plus" and "Pai Plus", it is possible to subscribe the optional "Super Gold Protection" clause. Before subscription, the customer reads the rental contract where the price to be paid for the "Super Gold Protection" is shown, in compliance with the tables available on our website www.sicilybycar.al. As a result of the "Super Gold Protection", the customer benefits from the same limitations of liability and coverages deriving from the subscription of both "Car Protection Plus" and "Pai Plus". Moreover, he/she is exempted from the obligation to refund all the damages occurred to the mechanical parts of the vehicle (except for damages caused by wrong/unclean refueling or freezing fuel) and to the car keys (damages/loss). It is expressly agreed that the "Car Protection Plus", "Pai Plus" and "Super Gold Protection" clauses are effective only provided that the damages occurred are not due to malice (willful misconduct) or gross negligence of the Renter. In this case, client will be responsible also to pay for all cost for the recovering of the car including the tow truck expenses.



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It is expressly agreed, therefore, the compensation, if the damage is due to malice (willful misconduct) or gross negligence of the Renter. It is also expressly agreed that the "Car Protection Plus", "Pai Plus" and "Super Gold Protection" clauses are not effective if the damage to the

vehicle, its parts or accessories are caused by vegetation and due to driving on unpaved roads. In this case, client will be responsible also to pay for all cost for the recovering of the car including the tow truck expenses. In such cases, being assumed serious fault of the Renter, the Renter himself shall indemnify the Lessor in full for the damage caused unless he can prove that he is not liable for the damage. Regardless of the subscription of the "Car Protection Plus", "Pai Plus" and "Super Gold Protection" clauses the Renter will be fully liable for all damages caused to the mechanical parts, the door locks, the upholstery, the internal parts in general, all the accessories of the vehicle, the documents (including the insurance certificate), the car keys, the plates, the triangle, the safety kit and the high visibility vest. In the event of an accident, the Lessor will charge the Renter, by way of precaution, for an amount quantified by the "SBC Damages Table" or by a damage report (for all damages not displayed on the "SBC Damages Table") waiting for the completion of the file by the Insurance Company. In case the Lessor will be totally or partially refunded by the Insurance Company for the damages occurred, then the Renter will be totally or partially refunded for the penalty he has been charged for. If the Renter is finally deemed liable for the damages occurred, the Renter himself will be also charged for the technical damage report, if made, and for the post expenses. In addition, for any damage due to the Renter's liability, the Renter will be totally charged for the loss of profit resulting from the technical stop (non-use) for the necessary repairs. In particular, for the damages displayed on the "SBC Damages Table", the technical non-use is one of the items constituting the fixed amount there reported while for the damages not displayed on the above table the renter will be charged for a sum calculated according to the official rates, equal to the amount due if the rental was continued for a period corresponding to the technical stop (non-use) period. Furthermore, it is agreed that, in case of damage causing the. If, regardless of any fines issued by the Authorities, the administrative detention and/or seizure of the vehicle is actioned, the Renter must also pay the price of the rental vehicle, calculated according to the official rate for the entire period between the date of the administrative detention and/or seizure and the cessation of the effects of the measures applied. The Renter will also indemnify the Lessor of any expense of the administrative procedure in question. It is expressly agreed that in the event of extraordinary cleaning of the vehicle (sanitation), the Renter will be charged for the relevant amount as per the "SBC Damages Table". Upon drop off of vehicle, it is the Renter's responsibility to check the state of the vehicle together with the Lessor desk staff. In case of missing concomitant check in, which is not due to omissions and/or organizational shortcomings of the Lessor, the Customer authorizes the Lessor to charge him for a sum equal to the amount of damage found on the vehicle. However, the Renter has the right to give evidence referring to the Albanian Civil Code. If no accident has occurred, in order to allow the Lessor to protect their rights against fraud or unfounded claims, the Renter must, upon drop off of vehicle, declare explicitly in writing that he has neither suffered nor caused any event (damage).

authorities via the contact details provided by the Lessor and to not enter in any kind of agreement for whatsoever reason with third parties involved in the accident; b) to not move and/or displace the vehicle from the venue of accident for whatsoever reason and in any case before the arrival of police road patrol officers and/or until the preparation of accident report; c) inform the Lessor immediately by phone, email or fax regarding the accident; d) request and obtain a copy of the police road patrol accident report and send it to the Lessor's the rental station within 24 hours from the accident providing information about the third party involved, specifying names, addresses and telephone numbers of eye-witnesses, license plate number of all vehicles involved, the information relating to insurance and ownership of the mentioned vehicles based on the Accident Report compiled by the Road Police Authorities and Accidents Expert; e) supply to the Lessor any other useful information; f) follow Lessor's instructions concerning the safeguard and/or repair of the vehicle. In case the Renter does not furnish a complete Police Accident Report, signed by police road patrol officers or authorities and any third party involved he will be held responsible for all damages to the vehicle regardless of the limit of the clause penalty billed upon pick up of vehicle and regardless of the subscription of the "Car Protection Plus" and/or "Pai Plus" and/or "Super Gold Protection" clauses. In case the fault for the accident is potentially not the Renter's, the Lessor will charge him, by way of precaution, for an amount sticking to the SBC "Damages Table" or by specific damage report for those damages not displayed there, awaiting the payment of the damages by the third party's Insurance Company. Moreover, the Renter is obliged to inform the desk staff of the pick-up office about any possible damage (even if of a small extent and regardless of how this has occurred) and to leave a detailed written report. If this is not done, the Renter will not be freed from the contract obligation even if he has subscribed the "Car Protection Plus", and/or "Pai Plus" and/or "Super Gold Protection" clauses. Furthermore, the Renter will be charged for all damages caused to the vehicle as well as the technical non-use. In particular, for the damages displayed on the SBC "Damages Table", the technical non-use is one of the items constituting the fixed amount there reported while for the damages not displayed on the above table the renter will be charged for a sum as technical non-use stated as per the official rate, equal to the amount due if the rental had been extended for a period of time necessary to carry out the repair and to retrieve the spare parts.

2.6 Renter undertakes to return the vehicle and the keys to the place and by date specified on page 1 of the rental contractor whenever if the Lessor so requires, in the same conditions as received and with the same equipment and accessories. The rental is deemed closed upon receipt of the car keys by our desk staff. If the vehicle is not returned at the specified time, or to the specified location, the extra time and the cost of transferring the vehicle to the proper location will be at the expense of the Renter. Whenever the vehicle is not returned within the stated date, the Lessor has the right to regain physical possession of the vehicle, whenever and wherever this is possible, by any means whatsoever even against Renter's will and the Renter will be liable for all expenses occurred by it. In this case, the Lessor will be exempt from all liabilities regarding objects left inside the vehicle. If the Renter returns the vehicle locked and with the keys inside, he will have to pay for any expense arising to open it and to retrieve it along with the amount, stated as per the official rates, relating to the time necessary for the repairs of the vehicle and to collect the spare parts (loss of profit for technical non-use).

2.7 The Renter will pay the Lessor for: a) the rate for the agreed rental period and of the chosen vehicle category at the time of entering the contract and specified on page 1 of the rental contract; b) the one-way fee which will be applied if the vehicle is returned to a different location. The amount of this supplement is reported on the individual rental contract signed by the Renter; c) the One-Way fee for the GPS which will be applied if the GPS is returned to a different location. The amount of this fee is reported on the individual rental contract signed by the Renter; d) the VAT (governmental tax) in force at the time of closure of the rental contract; e) the necessary amount to fill the tank with fuel or returning the vehicle with the same fuel level as upon pick up plus the refuelling service fee, which is charged in case the Renter does not return the vehicle with the tank full of fuel or with the same fuel level as upon pick up; f) the amounts possibly owed to the Lessor as penalties; g) the supplements stated for the subscription of the “Car Protection Plus” and/or “Pai Plus” and/or “Super Gold Protection”; h) the airport and downtown surcharge (calculated as a percentage on all rental on the whole rental amount before fuel and VAT) as reported on the individual rental contract; i) the supplement for delivery and/or collection of vehicle outside the normal working hours. This supplement is of € 15,00 (per vehicle) applied within 1 hour after office closing time; of € 25,00 (per vehicle) applied starting from 1 hour after office closing time; of € 25,00 (per vehicle) applied for all out of hours pick-ups and/or drop offs during the holidays. The limited mileage rate will be stated by reading the vehicle’s mileage counter. Renter undertakes to check periodically that the mileage counter is working properly and to inform the Lessor immediately upon discovering that it is not and then follow the Lessor’s instructions.

If, upon drop off, the mileage counter appears to have been tampered with and/or it is not in order, the charge will be calculated on a daily 200 km basis. Any time a rate is calculated as being “per day”, the term “day” refers to a period of 24 hours or a segment of it, beginning from the time the Renter takes possession of the vehicle, unless the rate defines otherwise. A 59 minutes grace time is allowed after which 1 extra rental day will be charged. In any case, all charges are subject to final audit by the pick-up location and/or the drop off location and or the Invoicing Department.

2.8 The Renter undertakes to inform the Lessor, at the beginning of the rental, of all additional drivers, who shall have the same obligations as the Renter himself regarding the conditions of the rental contract. For this, the Renter shall pay the extra fee, as per the official rates, for each additional driver, whose fee is reported on the individual rental contract.

3 PROHIBITIONS OF THE PASSAGE OF THE CONTRACT

3.1 The passage to, or the stipulation of the rental contract /Page 1 on behalf of third parties is forbidden

3.2 The Renter is responsible in whatever case for the actions and/or negligence of whomever drives the vehicle.

4 FIRE AND THEFT

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4.1 In case of theft and/or fire to the vehicle (total, partial and/or attempted), the Renter is obliged to

report the event to the competent Authorities and to deliver to the Lessor certified copy of the report issued by the Authorities themselves. In this case, the payment of the rental is due until the date of delivery of the copy of this report at the rate agreed at the beginning of the rental or at the official rate if the report is delivered after the stated drop off date. In case of total theft of the vehicle due to malice or gross negligence of the Renter, the latter will be charged for the cost of a full tank of fuel (determined on the basis of current fuel prices at the time of payment) as well as the penalties above indicated. If a theft occurs, the Renter is obliged anyway to return the original keys of the vehicle. Failure to return the keys of the vehicle means a presumption of negligence of the Renter for the purposes of compensation unless the Renter can prove that he is not liable for the occurred event. In case of subscription to the "Car Protection Plus" clause, it is necessary stick to the here above art. 2.4. In case of theft of the vehicle, with subsequent finding, in case of damages or missing parts, the Client will still be liable to the Lessor within the TLW penalty limit.

5 FISCAL DOCUMENTATION

5.1 The personalised invoice will be issued to the Renter upon request at the time of signing the rental contract provided that he has furnished his taxpayer's code number and/or VAT registration number. In case of damages incurred by the Renter are not covered by the Warranty –Credit Card- provided by him, the Renter will be charged by the Lessor.

6 EXONERATIONS, EXCLUSIONS, CONTROVERSIES, MISCELLANEOUS

6.1 In accordance with the provisions of the Albanian Civil and Penal Legislation the Lessor will be responsible only for cases of death or personal injury caused by fault or omission of the Lessor and/or damage suffered by the Renter due to total or partial failure or inadequate performance of the Renter itself. The Lessor shall not be required to keep any item that may have been left in the vehicle upon drop off.

7 AUTHORISATIONS FOR TEMPORARY EXPORT

7.1 The Lessor authorises the Renter to take the vehicle abroad (see article 2.3 of the general conditions) on a temporary export basis. This authorisation excludes countries in the relevant section on page 1 and those where acts of war and/or political uprising are in order

8. PROHIBITION OF THE MODIFICATION OF THE GENERAL TERMS AND CONDITIONS PART OF THE RENTAL CONTRACT

8.1 No modifications whatsoever may be made to the present general conditions unless previously authorised by the Lessor And signed by both of the parties. No unwritten discussions between the parties shall modify, vary, or amend the provisions of this Terms and Conditions part of the RENTAL CONTRACT.

9. PAYMENT OF THE RENTAL

9.1 The payment of the entire rental charges are due at the time of entering the rental contract. At the same time, the Renter must sign, on page 1 of the rental contract, the authorisation to the charge on his credit card of missing fuel and/or fines and/or deductibles for damages and/or theft as per the Delayed Charge clause. In the case of payments not received by the agreed due date, the Lessor is authorised to charge the Renter with interest at the official annual interest rate plus 5 percentage points, including any costs incurred beginning from the date the rental contract was signed.

10. ACTS OF VANDALISM

10.1 For all damages deriving from acts of vandalism occurring during the period in which the vehicle was in possession of the Renter, whether in his presence or absence, the renter is liable unless he has subscribed both the “Car Protection Plus” and “Pai Plus” clauses or “Super Gold Protection” clause. The Renter, however, is obliged to furnish, upon drop off of the vehicle, a proper declaration issued by the competent Authorities, otherwise he will be charged for all the damages occurred. In case the Renter signs only for the “Car Protection Plus” clause or the “Pai Plus” clause, all damages caused by acts of vandalism are not covered.

11. LOCALIZATION

11.1 By signing the rental contract, the Renter expressly and unconditionally authorises the Lessor (or any other subject this might instruct) to monitor at distance by satellite alarm system, or similar device, the correct use and working of the rented vehicle.

12. COMPLAINTS

12.1 Any possible complaint to raise to the Lessor must be sent in writing exclusively within 20 days after the end of the rental.

13 VALID LANGUAGE FOR THE INTERPRETATION OF THE CONTRACT

13.1 The Albanian version of the present contract general conditions will prevail in the event of any dispute arising from differences with the English version, since the Albanian one expresses the exact will of the parts.

14. EXCLUSIVE RELEVANT COURT

14.1 For any dispute arising out of this general terms and conditions as part of the RENTAL CONTRACT “the parties agree irrevocably that the Tirana Judicial District will be competent to decide on any legal action, legal prosecution, claim or other procedure or dispute related to the Contract.

15. APPLICABLE LAW

15.1 This general terms and conditions as part of the RENTAL CONTRACT and any Annexes thereto shall be governed and interpreted in accordance with Albanian legislation.

The rental contract between the Lessor and the Client including all the attached General Terms and

Conditions and Annexes, and all the obligations deriving there from, shall be governed by Law No.7850, dated 29.07.1994, as amended by the Civil Code of the Republic of Albania.

16. To the full extent permitted by law, Renter shall not have the right to delay or avoiding any of the obligations under this general terms and conditions as part of the RENTAL CONTRACT, as the result of any event of force majeure. Lessor shall have the right to terminate RENTAL CONTRACT and pursue any or all remedies available to it under this general terms and conditions or under law in the event that Renter claims the benefit of force majeure.

17.COMPLIANCE WITH ENVIRONMENTAL, EMPLOYMENT AND HEALTH STANDARDS

The Renter shall operate the Equipment at all times in compliance with Albanian environmental standards as may be in effect from time to time.

The Renter shall exercise its activity by respecting all the environmental, social and health factors. The Lessor shall fulfill all the requirements of the national laws and regulations for environmental, employment, health, safety on work and social insurance standards determined in the Declaration of the International Labor Organization (ILO) for the Fundamental Rights of Employment Principles June 1998.

18. AUTHORIZATION FOR PROCEEDING PERSONAL DATA

The Client/Renter expressly declares that he has been informed by the Lessee about this General Terms and Conditions as Part of the RENTAL CONTRACT and explicitly gives his consent to the Lessor to use his personal and financial name and data and to process and transfer this data for the purpose of financial reporting against Third Parties.

19. PERSONAL DATA PROTECTION POLICIES ON APPLICATION FOR RENTAL CONTRACT BY "SICILY BY CAR- AUTO EUROPA" SH.PK

"Sicily By Car-Autoeuropa" sh.p.k. processes the personal data of applicants for the rent of vehicles based on Law no. 9887, dated 10.3.2008, "On the protection of personal data" amended by law no.

48/2012 "On Personal Data Protection", Regulatory acts of the Commissioner for Personal Data Protection, Decision no. 2 dated 20.03.2010 "On the establishment of procedures for the administration of data recording, data entry, processing and extraction", Decision No. 1, dated

04.03.2010 "On the Determination of Detailed Rules for the Safety of Personal Data", Guideline no. 2, dated 25.02.2010 "On the obligations of controllers and processors". The data of a financial / legal or general nature of the applicants are mainly the voluntary information they themselves declare on their application form for car rentals, as well as the data obtained from other documents submitted by them.

"Sicily By Car-Autoeuropa" sh.p.k. has taken the necessary organizational and technical measures in order to guarantee the security of the personal data that it processes and ensures the confidentiality of the applicant's information. Only authorized personnel have access to the personal data they process. "Sicily By Car-Autoeuropa" sh.p.k. and its personnel is responsible for maintaining the confidentiality of sensitive data. "Sicily By Car-Autoeuropa" sh.p.k. is obliged to provide such information only with the authorization of the applicant, or at the request of the bodies that have this right by law. Legal / Physical Persons Applicant "Sicily By Car-Autoeuropa" sh.p.k. accept and are aware that their personal data will be processed as described above. Applicants have the right to request the correction or deletion of their personal data. In order to exercise this right, they must appear at the offices of "Sicily By Car-Autoeuropa" sh.p.k.

The Renter declare under his personal and legal responsibility, by signing me that all the above information / declarations / documents are correctly true and declare and authorize the authorized personnel of "Sicily By Car-Autoeuropa" sh.p.k. or a third party to process the information stated above, based on Law No.9887, dated 10.3.2008, "On Protection of personal data "and sub-legal acts issued for its implementation for the realization of the purpose of this application for vehicle lease. The Renter is aware that for any change in the conditions set forth in this application will be notified by "Sicily By Car-Autoeuropa" sh.p.k. via its official web site / by phone / e-mail (mail electronic) or to the postal address stated in this application

In accordance with Article 686 of Law no. 7850, dated 29.07.1994 "Civil Code of the Republic of Albania" declare that we have read, understood and accepted the GENERAL TERMS AND CONDITIONS THAT ARE PART OF THE RENTAL CONTRACT.

The Renter agree and declare that have read specifically the disposals included of the General Terms and Conditions Annexes and specifically approves them.

IN WITNESS WHEREOF the Renter hereto have executed this General Terms and Conditions as Integral Part of the RENTAL CONTRACT in 2 (two) copies in English/ Albanian language.

